

About the editors	ix
List of contributors	xi
Preface	xix

Part I The nature of emotion

Chapter 1	Varieties and functions of human emotion <i>Robb Stanley and Graham Burrows</i>	3
Chapter 2	Emotion, mood, and temperament: similarities, differences, and a synthesis <i>Elizabeth Gray and David Watson</i>	21
Chapter 3	Discrete emotions in organizational life <i>Richard Lazarus and Yochi Cohen-Charash</i>	45

Part II Measuring and assessing emotion at work

Chapter 4	Emotions in the workplace: biological correlates <i>Maurice King</i>	85
Chapter 5	Measuring emotions at work <i>Roy Payne</i>	107

Part III Organizational influences on emotion

Chapter 6	Affect at work: a historical perspective <i>Howard Weiss and Art Brief</i>	133
Chapter 7	Culture as a source, expression, and reinforcer of emotions in organizations <i>Janice Beyer and David Niño</i>	173

Chapter 8	Origins and consequences of emotions in organizational teams <i>Carsten de Dreu, Michael West, Agneta Fischer, and Sarah MacCurtain</i>	199
Chapter 9	Emotions and organizational control <i>Stephen Fineman</i>	219
Chapter 10	Helping individuals manage emotional responses <i>Rose Evison</i>	241
Chapter 11	Organizational management of stress and destructive emotions at work <i>Cary Cooper and Sue Cartwright</i>	269
Chapter 12	Emotion and offices at work <i>Ian Donald</i>	281
Part V	Emotions and the future	
Chapter 13	Future work and its emotional implications <i>Peter Herriot</i>	307
Chapter 14	Inner technology: emotions in the new millennium <i>Ayman Sawaf, Harold Bloomfield, and Jared Rosen</i>	327
Conclusion	<i>Roy L. Payne and Cary L. Cooper</i>	343
Index		345